



**STRETCH
LIFE FURTHER™**



Manchester Catapult Event Pack

**Bray Lake Watersports
Monkey Island Lane
Windsor Road
Maidenhead
Berks
SL6 2EB**



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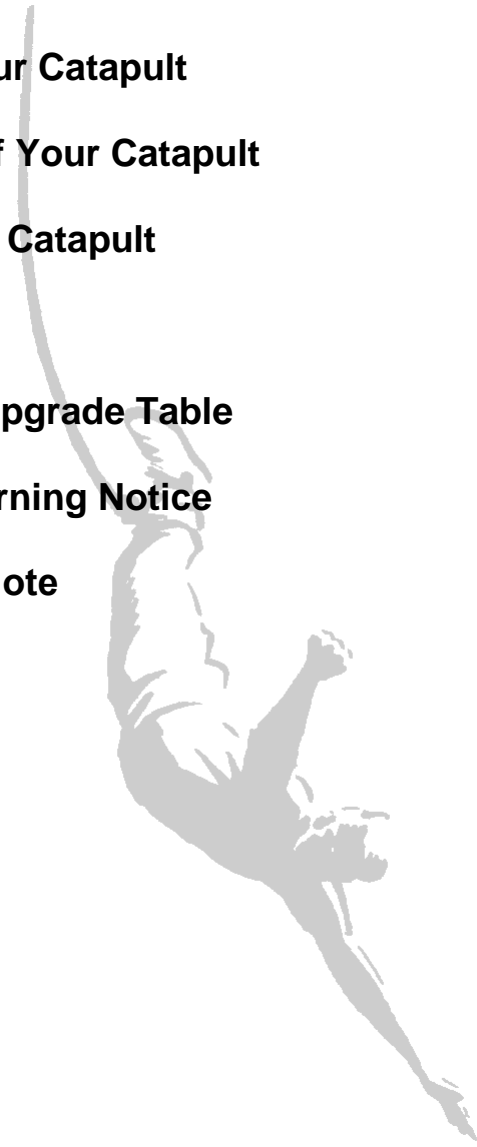
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Introduction

Congratulations on booking your Catapult!

UK Bungee has been providing adrenalin experiences to thousands of people for 20 years, allowing us to build a wealth of knowledge that we use to make sure that you have a fantastic experience.

Our Catapult at Windsor/Bray is in a superb location taking place just at the waters edge. Bray Lake Watersports has a variety of activities with discounts available to UK Bungee customers which are perfect for ensuring that everyone involved has an enjoyable day.

This event pack contains important information regarding your jump. You will find information and instructions relevant to before, on the day of, and after your jump. This pack should contain all of the information that you will need, however if you have any further questions then take a look at our Frequently Asked Questions page on our website (www.ukbungee.co.uk) or alternatively call our office on 07000 286 433.





Before Your Catapult

We know that once your Catapult is booked you will be very excited – and rightly so! However below is some information and instructions that you will need to read after you have booked your Catapult experience. Once you are satisfied that everything is complete then feel free to tell anyone who will listen about your upcoming Catapult experience!

- ✓ **Confirmation Email:** Check that your confirmation email states the correct location, time and date – we wouldn't want you to turn up at the wrong place! Also check we have the correct contact number for you as we may need to contact you before or on the day of your experience.
- ✓ **Voucher:** Check that your voucher is valid for this event by using the Voucher Upgrades Table found on page 7. Please note that once you have made a booking using your voucher, no refunds will be given and voucher validity will be lost in the case of you cancelling your event.
- ✓ **Health Warning Notice:** Read the Health Warning Notice which can be found at the bottom of this pack and make sure that you are fit enough to participate. Make sure that you obtain a doctor's note if needed - you will need this if any of the health warning notice applies to you, or you are over 50.
- ✓ **Accommodation & Transport:** When booking accommodation or transport please check the cancellation policy as UK Bungee cannot be held responsible for any accommodation, transport or other charges that you incur in the case of a cancelled event.
- ✓ **Terms & Conditions:** Make sure that you read our Terms & Conditions found on [here](#).
- ✓ **Plan your journey:** We have included directions on page 6, but it is always a good idea to check the time that it will take you to arrive as if you are late we may not be able to accommodate your Catapult.
- ✓ **Changing Your Date:** You can change your jump date within 7 days of booking, free of charge. If you need to change your date after 7 days of booking then there will be a £10 administration fee per person payable at the time of rescheduling.
- ✓ **Cancelled Events:** Occasionally we sometimes have to cancel our events due to weather, (mainly high winds/ thunderstorms), low participant numbers or unexpected events. In the week leading up to your event make sure that you check the News section of our website for details of any cancelled events. In the rare event that we do have to cancel your event we will endeavour to contact you as soon as possible and rearrange your booking for the next convenient date free of charge. Please note that refunds will not be issued for cancelled events.
- ✓ **Refunds:** If you need to cancel please note that refunds will only be issued within 7 days of booking minus a £10 administration fee. No refunds will be issued after 7 days of booking.

The Day of Your Catapult

Here at UK Bungee we want you to have the best day possible so below is some information that will help to make sure that your day runs smoothly.

- ✓ **Arrival:** It is important that you arrive 30 minutes before your allocated time. If you are late and arrive before 3pm then we will try our best to accommodate your Catapult. If you arrive later than 3pm then you will not be able to participate, no refunds will be given, voucher validity will be lost and you will not be able to reschedule your experience.
- ✓ **Duration:** We ask you to allow between 2 and 3 hours on site. This allows us to prepare you for your Catapult and hopefully covers any unexpected delays that we may be experiencing on the day.
- ✓ **Voucher:** If you have redeemed a voucher please remember to bring this with you on the day of your experience. Failure to provide your original voucher on the day of your Catapult will result in a deposit being taken to cover the cost of the jump. This deposit will be refunded if we receive your original voucher via post within 28 days of your experience.
- ✓ **Confirmation Email:** Please bring your confirmation email on the day as proof of booking. If you have redeemed a voucher you will also need to bring your voucher with you (see above).
- ✓ **Spectators:** Please feel free to bring as many spectators as you want – the more the merrier!
- ✓ **Clothing:** Make sure that you dress according to the weather – we wouldn't want you to be too hot or cold! It's advised that you dress in comfortable clothes, skirts are not recommended!
- ✓ **Loose Articles:** Before you are placed in a harness it is important that you empty your pockets of any loose articles and remove absolutely all pieces of jewellery. If for any reason you are unable to remove a piece of jewellery please speak to a member of staff.
- ✓ **Cancelled Events:** It is possible that we may have to cancel an event on the day of the event due to unexpected events or bad weather. In this case we will contact you on the telephone number provided as soon as possible. It is advised that you call our events information line on 07000 286 433 (option 2) before you set off for the event in order to check that the event is still going ahead as planned.

After Your Catapult

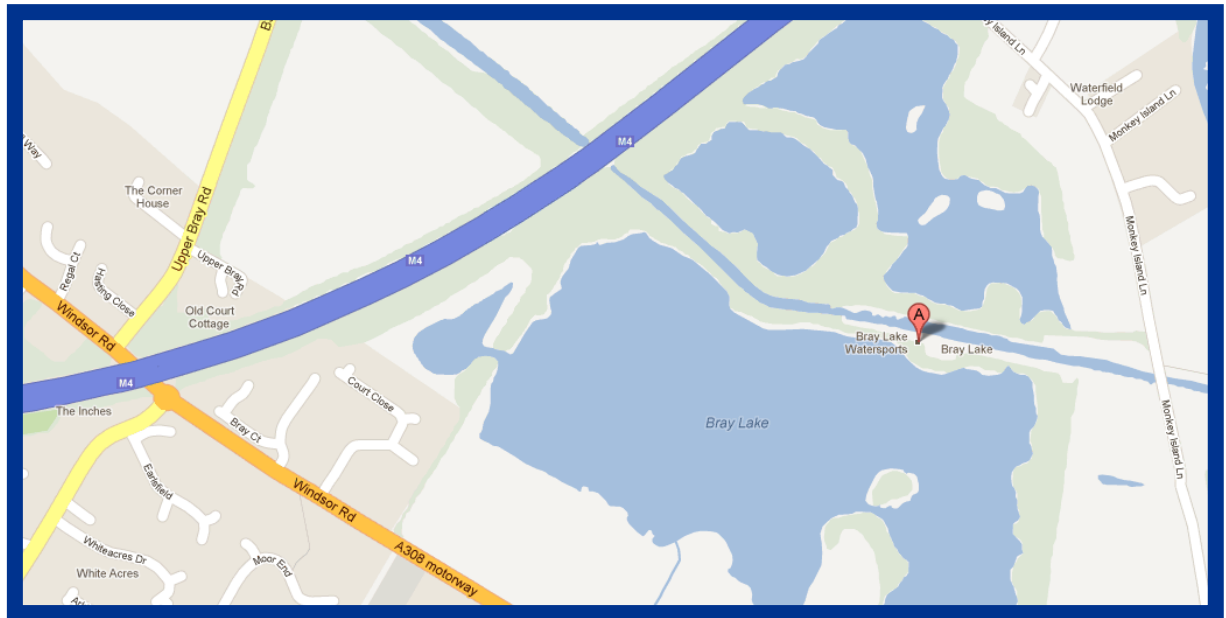
After your jump there are a range of factors that you could be feeling – euphoria, excitement and even disbelief! With the adrenaline coursing through your body it is easy to stroll through the next few minutes in a daze so here are a few points to help make the most of your time after the jump.

- ✓ Photos: Make sure that you pay a trip to our Sales desk to take a look at your picture. Photos are available to buy on the day of your experience and make the perfect memory of a fantastic experience!
- ✓ Merchandise: Take a piece of your experience with you and let everyone know that you've completed the Catapult by purchasing a UK Bungee hoody! A variety of merchandise is available to pre-order or purchase on the day of your jump including t-shirts, baseball caps and jackets.
- ✓ Leave a Comment: If you have enjoyed your experience why not let us know by leaving a comment on our Facebook or Twitter pages! We love to hear from you about your experiences and if you have any pictures to show us – even better! If you would like to leave a review of your experience head on over to Trip Advisor, here at UK Bungee we welcome all feedback and constantly look to improve your experience.
- ✓ Book Again: If you enjoyed your experience then why not book another! With 300ft Bungee Jumps, Bridge Bungee Jumps and Indoor Bungee Jumps, UK Bungee has a wide range of adrenaline activities for you to experience.



Directions

Map:



Driving Directions:

Bray Lake from London

- Leave the M4 at junction 6 and follow the A355 towards Windsor.
- Take the first turning off the dual carriageway and at the roundabout take the third exit posted the A308 to Maidenhead.
- Once on the A308 be careful of speed cameras by Windsor Race Course, the limit is 40 mph!
- Once you get to the next roundabout carry straight on and you will pass Oakley Court Hotel on the right and the Queen's Head pub on the left.
- Just past the pub on the right is Monkey Island Lane, sign posted Bray Lake and Bray Marina. Turn right here, follow the lane down past the Marina and you will come our entrance on the left.
- Follow the road around to the Lake and you will find Reception in the Club House.

Bray Lake from Reading

- Leave the M4 at junction 8/9 and take the A308(m) towards Maidenhead and Windsor.
- At the roundabout take the third exit which is the A308 toward Windsor.
- You will pass under the motorway to a mini-roundabout. Continue on the A308, passing a Post Office on your left, be careful of the speed camera here, the limit is 40 mph!
- About ½ mile past the Post Office on the left is Monkey Island Lane, sign posted Bray Lake and Bray Marina.
- Turn left here, follow the lane past the Marina on the right, and you will come to our entrance on the left.
- Follow the road around to the Lake and you will find Reception in the Club House

Car Parking

- Car Parking costs £2 and is paid directly to the host site. The UK Bungee Club hosts your event at Bray Lake Watersports Centre and UK Bungee receives no income from car parking charges.

Trains:

Maidenhead Station is the closest to the site and there is a direct line from London Paddington, Great Western trains operate the service. The venue is 4 miles from the station so you will need to take a taxi from the station there is a taxi rank at the station.

Voucher Upgrade Table

✓ = no upgrades to pay
 ✓

My Voucher Type	Jump Choice <small>(Please choose your voucher type from the left hand column and work across to see your voucher options)</small>							
	160ft Bungee Jumps <small>Various Locations</small>	Bridge Bungee Jump	London Bungee Jump	300ft Bungee	Indoor bungee Jump	Triple whammy	Awesome Foursome	Double Powerfan
Voucher Wording "160ft bungee jump"	✓	£15	£15	£39	✓	✓	£39	✓
Voucher Wording "Bridge Bungee Voucher"	✓	✓	✓	£24	✓	✓	£24	✓
Voucher Wording "London 160ft Bungee Jump"	✓	✓	✓	£24	✓	✓	£24	✓
Voucher Wording "300ft Bungee Jump"	✓	✓	✓	✓	✓	✓	✓	✓
Voucher Wording "Tandem 160ft Bungee Jump"	✓	X <small>* see notes</small>	£30	£78	X <small>* see notes</small>	X <small>* see notes</small>	X <small>* see notes</small>	X <small>* see notes</small>
Voucher Wording "Lovers Leap"	✓	X <small>* see notes</small>	£30	£78	X <small>* see notes</small>	X <small>* see notes</small>	X <small>* see notes</small>	X <small>* see notes</small>
Voucher Wording "FAB Bungee"	✓	£30	£30	£78	✓	X <small>* see notes</small>	X <small>* see notes</small>	X <small>* see notes</small>
Voucher Wording "Indoor Bungee"	✓	£25	£25	£49	✓	✓	£49	£10
Voucher Wording "Triple whammy"	✓	£15	£15	£39	✓	✓	£39	✓
Voucher Wording "Awesome Foursome"	✓	✓	✓	✓	✓	✓	✓	✓
Voucher Wording "Double Powerfan"	✓	✓	£15	£39	✓	✓	£39	✓
Voucher Wording "Indoor special offer"	£30	£45	£45	£69	✓	£30	£69	£30
Voucher Wording "Catapult"	£21	£36	£36	£60	£11	£21	£60	£21

*Notes – Tandem jumpers / Lovers leaps / FAB voucher holders
 Certain locations cannot accommodate your vouchers however you do have the option to do solo jumps and experiences, please contact us for further information
 07000 286433 info@ukbungee.co.uk

HEALTH WARNING NOTICE

IF IN DOUBT - DON'T JUMP

If you are not in good health you should **NOT** carry out this experience.

If you have any of the following conditions you **should seek medical advice before the experience.**

1. High Blood Pressure
2. Heart Condition
3. Suffer from Dizziness or Epilepsy
4. Damage to neck, back, spinal column, legs or eyes
5. Asthma
6. Pregnancy
7. Alcohol – If you appear intoxicated you cannot jump
8. Medication - please inform us if you are taking any form of medication.

If you suffer from any of the above but have been given a doctors certificate,
You will be requested to sign a non standard waiver.
Please Read it Carefully

- No under 14's
- 14 and 15 year olds require a parent or guardians permission and signature
- Over 50's are required to have a doctors certificate to comply with our insurance regulations
- Glasses and hard contact lenses cannot be worn
- If wearing loose or slip-on shoes please be prepared to move them



Doctors Note

If because of any of the conditions mentioned in the health notice you cannot sign a declaration, you will need to use this form

Notes for guidance of the examining Doctor are given on the next page

At registration you will be required to sign a declaration to say that you not aware of any present or past medical and/or physical conditions which might endanger yourself whilst participating in the activity of reverse bungee jumping,

If because of any of the conditions mentioned in the health notice you cannot sign a declaration, or if you are over the age of 50, you will need, obtain the signature of a doctor before you are allowed to catapult.

As we at the UK Bungee Club are not medical professionals and are unaware of your medical history if you have any concerns we recommend you print this form and take it to your doctor or GP.

You will then be required to bring this form with you on the day.

HEALTH WARNING NOTICE

If you are not in good health you should NOT jump.

If you have any of the following conditions you should seek medical advice before jumping.

- High Blood Pressure
- Heart Condition
- Suffer from Dizziness or Epilepsy
- Damage to neck, back, spinal column, legs or eyes
- Asthma
- Pregnancy
- Alcohol – If you appear intoxicated you cannot jump
- Medication - please inform us if you are taking any form of medication.
- No under 14's
- 14 and 15 year olds require a parent or guardians permission and signature
- Over 50's are required to have a doctors certificate to comply with our insurance regulations
- Glasses and hard contact lenses cannot be worn
- If wearing loose or slip-on shoes please be prepared to move them
- Maximum weight limit for a solo jumper is 120kg (18.9 stone)
- Waist harnesses fit waist size of 74cm (29.1 inches) to 114cm (44.9 inches)

DOCTORS CERTIFICATE

I understand that the applicant wishes to carry out a reverse bungee jump but is unable to sign a declaration due to suffering from one of the above conditions or being over the age of 50. I have read all the notes overleaf. In my opinion the applicant is physically and mentally capable of reverse bungee jumping and it is safe for him/her to do so.

Doctors Stamp (If available)

.....
Participant Name

.....
Doctors Signature

.....
Date

Notes for guidance of the examining Doctor are given on the back of this form

NOTES FOR CATAPULT CUSTOMERS

Persons involved in catapult experiences should have a reasonable standard of physical fitness. In addition to the medical conditions listed overleaf, the following may cause difficulty whilst catapulting and if you have ever suffered from any of these you are advised to seek medical opinion.

Rheumatic fever. Chronic bone or joint condition. Disorder of the blood, severe anaemia. Chronic ear or sinus disease. Previous major head injury. Any condition which requires the regular use of drugs. Retinal or other chronic eye condition.

NOTES FOR THE GUIDANCE OF EXAMINING DOCTORS

Catapult customers may experience decelerative and accelerative forces of up to 29 Newton's in the course of their experience. When catapulting the load is distributed through the shoulders, legs and hips by means of a full body harness. After catapulting and coming to rest they may be suspended in the upright position for at most 2-3minutes until retrieval.

Catapulting can cause strong tachycardia up to 200 beats per minute through the stress it generates. Therefore, the cardiovascular system must be in good condition.

There are a few conditions which may be incompatible with catapulting. People who are known EPILEPTICS, DIABETICS, DRUG ADDICTS, ALCOHOLICS, or who have SEVERE AND ACTIVE MENTAL ILLNESS may NOT be allowed to catapult unless you consider it safe to do so. A history of skull fracture, concussion, or brain damage should be assessed most carefully. In the case doubt it is strongly urged that expert opinion should be sought.

Further contraindications are:

- Pregnancy
- Slipped discs
- Unstabilised severe hypertension of the arteries
- Congenital or acquired endocardiac lesions
- Problems involving myocardial conduction
- Clinical or electrical abnormalities related to coronary insufficiency
- Cardiac functional deficiencies
- Chronic pneumothorax
- Hernia or recent surgical operations of the abdomen
- Problems involving loss of consciousness without etymological explanation

No person above the age of fifty years will normally be accepted for a catapult experience. Exceptions to this rule may be allowed if the person is of a high standard of fitness for his/her age.

Catapult – Windsor/Bray Confirmation & Event Information

Thank you for booking your catapult with The UK Bungee Club

Your time is a guide time only, please arrive approx 30 minutes before your guide time and allow 2 hours on site.

Upon arriving on site please make your way to the registration desk, which will be located under the bungee canopy.

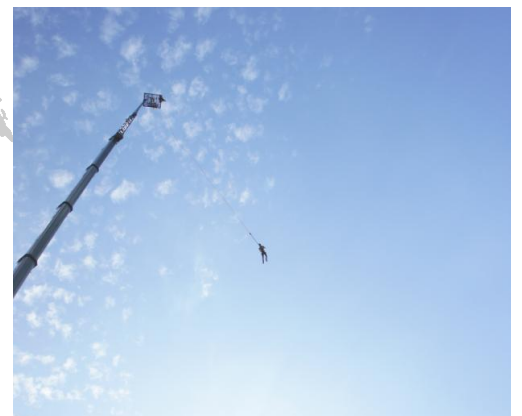
Venue Address:

**Bray Lake Watersports
Monkey Island Lane
Windsor Road
Maidenhead
Berks
SL6 2EB**

Included with this confirmation you will find -

- Confirmation of Date and Time (if not above please refer to your e-mail)
- Important instructions regarding your catapult (please read carefully)
- Maps & Directions to your catapult (please check your route and your own maps to help you with your journey before setting off)
- Health Warning Notice (if in doubt consult your doctor)

Please do not call the Bray Lake Watersports directly. If you would like to speak to us Mon-Fri please call 07000286433. If you would like to speak to us on the day of the event please call 07000286433 and press '2' for event information, this will give you the name and number of the site controller.





Windsor / Bray - Catapult

Location - Bray Lake Watersports Centre, Bray, Maidenhead

A new and exciting venue, which is now over water!

Located in Bray close to Windsor and five minutes drive from the M4 motorway our main UK bungee jump site is a fantastic location, it is the most visited site from jumpers all round the UK.

This venue is the closest site to central London with Great Western Trains operating a service out of London Paddington to Maidenhead Station.

The site has excellent public transport links. It is ideally located for a perfect day out for family and friends being close to the historical town of Windsor.

Bray Lake Watersports centre has great facilities with a lakeside cafe serving tea, coffee and snacks.

Bray Lake Watersports

In addition the Bray Lake has a wide range of watersport activities available, including Windsurfing, Sailing, Kayaking and Powerboating. If you would like to take part in any of these activities please contact the Watersports Centre.

For all enquiries other than watersports please contact the UK Bungee Club on 07000 286433. Bray Lake Watersports Centre is not part of the UK Bungee Club.

Watersports Enquiries only - Tel 01628 638860
www.braylake.com

All enquiries - 07000286433
info@ukbungee.co.uk

Directions

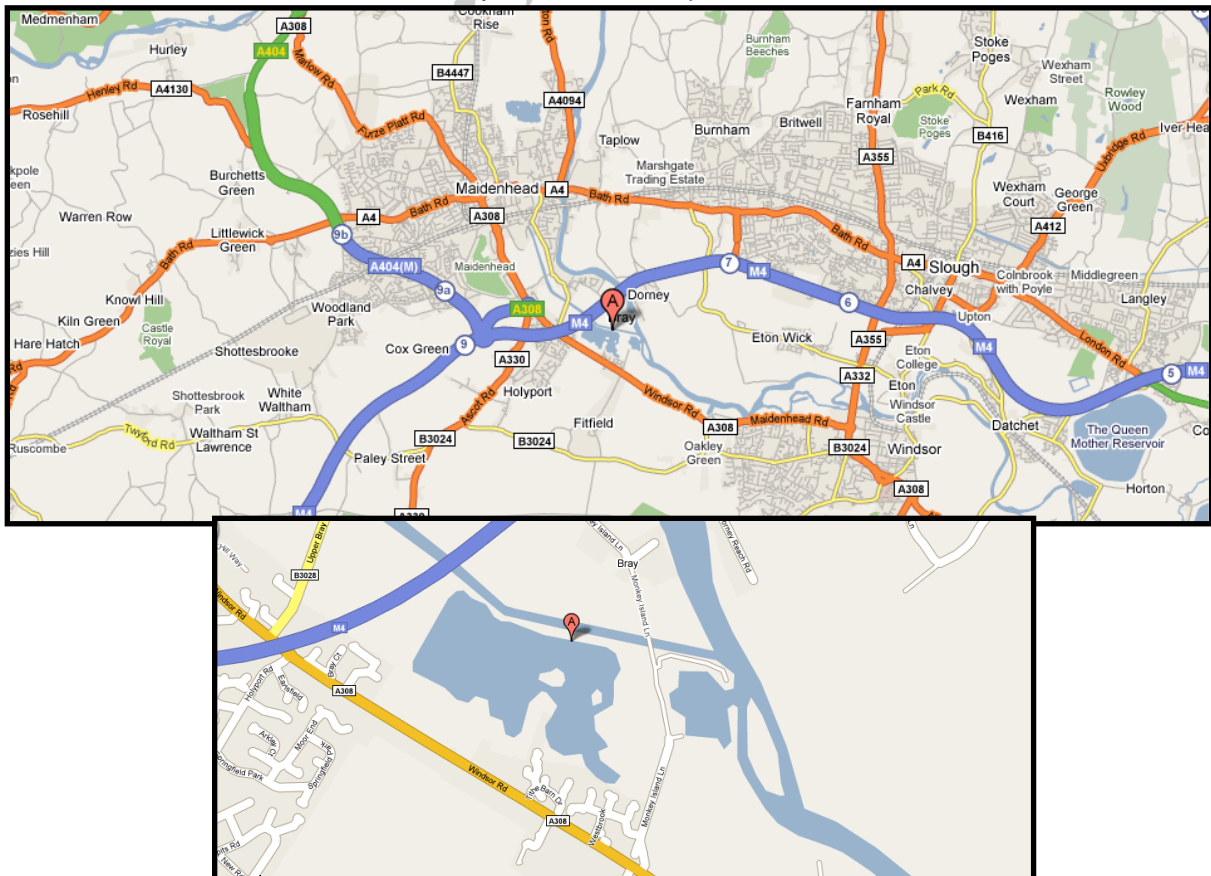
Driving Directions

Bray Lake from London

- Leave the M4 at junction 6 and follow the A355 towards Windsor.
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- Turn left here, follow the lane past the Marina on the right, and you will come to our entrance on the left.
- Follow the road around to the Lake and you will find Reception in the Club House.



Car Parking cost £2 at the event site.



The UK Bungee Club hosts your event at Bray Lake Water sports centre. The car parking facilities cater for both the water sports customers and bungee jumping customers. In order to maximize the spaces available and ensure both sets of customers are catered for car parking attendants are hired. The money raised from car parking fees is purely used to pay the wages for the car parking attendants and nothing else. We hope that this clarifies why we charge for the car parking and we appreciate your understanding with this.

Important Instructions for the day of your experience

Please remember to bring your voucher on the day of the event, **failure to produce a voucher means that full payment will be required to cover the cost of the experience** before you will be allowed to proceed with registration, this payment will be promptly refunded on receipt of your voucher by The UK Bungee Club at a later date.

Please check your voucher is valid for this event

Your voucher will entitle you to a specific experience. Unless your voucher states that it is valid for a "Catapult" there may be an additional upgrade charge to pay to jump at this event.

Direct Bookings - Website / Telephone

Please bring your confirmation e-mail / letter or paypal receipt with you as confirmation of your payment on the day.

Tesco Tokens

Please ensure you have followed the instructions on the Tesco website to exchange your Tesco points to tokens, you can use your Deals Tokens to pay for all or part of your catapult, remaining balances can be paid by a debit or credit card on the day. **Please bring your tokens on the day.**

Failure to produce any tokens on the day of the jump means you will be required to pay for your jump in full.

Clothing / Footwear

Please dress according to the weather. Dress in comfortable, casual clothes. Skirts are not recommended

Please refrain from wearing loose or slip-on shoes otherwise they will have to be removed prior to jumping. Trainers and securely fastened shoes are fine.

Catapult Preparation – Pockets and Jewellery

Following registration, please ensure your pockets are completely empty of items including car keys and loose change, in addition all jewellery must be removed including watches, rings, chains, necklaces, earrings and bracelets including ankle bracelets.

Duration

You should arrive about 30 mins prior to your catapult guide time and allow around two hours from arrival to completion of your experience.

Group Size / Spectators



You are welcome to bring spectators free of charge to watch you jump.

Mobile Contact Number:

Please ensure that you provided a contact telephone number when booking this experience, as we need a mobile contact number for the day of your jump in case of inclement weather.

Weather

Nearly all of our experiences are weather dependent. Please be aware that the weather can be unpredictable and events do have to be cancelled because of this, high winds and thunderstorms are our main concerns. Cancelling an event can be a huge inconvenience for both participants and us here at the UK Bungee Club, however the safety of our jumpers and crew is paramount and we would appreciate your understanding with this. If bad weather affects a booking it will be rescheduled by the UK Bungee Club at no extra charge to you for a later date. No refunds will be given. There can be no guarantee that a particular date will not be withdrawn due to adverse weather conditions.

We strongly recommend that you check our website or call us on 07000 286433 before you depart for your experience, however please be aware weather conditions on the day can change quickly and events can still be cancelled after the event has started should the experience be deemed unsafe. Non attendance on a day that operates in spite of bad weather forecasts will see you lose your experience. In the event of cancellation, UK Bungee Club will not be held liable for the cost of lost insurance premiums, travel expenses, pre-booked accommodation costs or any other costs incurred. Please make sure you have provided us with the mobile phone number you will have with you on the day. If your bungee jump is cancelled due to inclement weather we will endeavour to reschedule it as soon as possible.

Refunds and Cancellations

The UK Bungee Club will refund booked experiences & vouchers bought direct from the UK Bungee Club within 7 days of purchase minus a £10 administration. After 7 days no refund will be available.

- Where gift vouchers have been bought from external providers and a booking has been made, no refunds will be given and voucher validity will be lost for any cancellations
- Should you need to re-schedule a booking you have already made, a £10 administration charge will apply to move to another convenient date. No refunds will be issued
- Should you need to cancel a booking you have already made, no refunds will be given and voucher validity will be lost
- For participants failing to turn up to an event you will not be able to reschedule bookings, no refunds will be given and voucher validity will be lost.

Sometimes the UK Bungee club has to cancel experiences for reasons, such as the weather or mechanical breakdown, or because minimum requirements are not met such as a minimum group of people. We regret that such eventualities but in these circumstances, the UK Bungee Club is unable to reimburse travel, accommodation or any other expenses you may incur in relation to the cancelled experience. A location and experience may be terminated without warning during the lifetime of vouchers



and bookings on these occasions an equivalent or alternative location or experience will be offered. If this is not suitable credit will be offered but no cash refunds will be made.

As events do vary from venue to venue, please note that cancellation or re-scheduling may not always be possible

HEALTH WARNING NOTICE

IF IN DOUBT - DON'T CATAPULT

If you are not in good health you should **NOT** carry out this experience.

If you have any of the following conditions you **should seek medical advice before the experience.**

9. High Blood Pressure

10. Heart Condition

11. Suffer from Dizziness or Epilepsy

12. Damage to neck, back, spinal column, legs or eyes

13. Asthma

14. Pregnancy

15. Alcohol – If you appear intoxicated you cannot jump

16. Medication - please inform us if you are taking any form of medication.

**If you suffer from any of the above but have been given a doctors certificate,
You will be requested to sign a non standard waiver.
Please Read it Carefully**

- No under 14's
- 14 and 15 year olds require a parent or guardians permission and signature
- Over 50's are required to have a doctors certificate to comply with our insurance regulations
- Glasses and hard contact lenses cannot be worn
- If wearing loose or slip-on shoes please be prepared to remove them



- **Maximum weight limit for a solo jumper is 120kg (18.9 stone)**
- **Waist harnesses fit waist size of 74cm (29.1 inches) to 114cm (44.9 inches)**

Terms & Conditions

When you purchase an experience or book with a voucher from the UK Bungee Club or with a voucher provided by an external provider you become legally bound by these terms and conditions. Please do not proceed with, book or purchase an experience or complete a booking until you have read, understood and accepted these terms and conditions.

Prices

The prices displayed on our website are correct to the best of our knowledge and maintained on a daily basis. Prices of experiences may vary throughout the year. In the event of an order being placed against an accidental incorrect price, we will endeavour to inform the purchaser of the error within 7 days of the purchase being made. We will allow the purchaser to either cancel the booking or choose to pay the additional difference in price. Vouchers and purchases from external voucher providers may vary, the UK Bungee Club shall not be held responsible for purchases or the prices displayed on external websites and other gift experience companies.

Weather

Nearly all of our experiences are weather dependent. Please be aware that the weather can be unpredictable and events do have to be cancelled because of this, high winds and thunderstorms are our main concerns. Cancelling an event can be a huge inconvenience for both participants and us here at the UK Bungee Club, however the safety of our jumpers and crew is paramount and we would appreciate your understanding with this. If bad weather affects a booking it will be rescheduled by the UK Bungee Club at no extra charge to you for a later date. No refunds will be given. There can be no guarantee that a particular date will not be withdrawn due to adverse weather conditions. As above we strongly recommend that you contact us before you depart for your experience, however please be aware weather conditions on the day can change quickly and events can still be cancelled after the event has started should the experience be deemed unsafe. Non attendance on a day that operates in spite of bad weather forecasts will see you lose your experience. In the event of cancellation, UK Bungee Club will not be held liable for the cost of lost insurance premiums, travel expenses, pre-booked accommodation costs or any other costs incurred. Please make sure you have provided us with the mobile phone number you will have with you on the day. If your bungee jump is cancelled due to inclement weather we will endeavour to reschedule it as soon as possible.

Availability

All experiences are offered subject to the availability of dates, cranes, facilities and crew. Bookings should be made as far in advance as possible especially during peak times. We suggest if you plan to book an experience or purchase a voucher for a date at short notice, you call us to ensure there is still availability before completing the transaction. You should not make any travel or accommodation arrangements in connection with the course or experience until you have received your booking confirmation with a date and time on it from the UK Bungee Club. Where specific elements of the experience such as cranes are not available due to mechanical breakdown, we reserve the right to make reasonable substitutions on the day. If this is not possible we reserve the right to cancel the experience at short notice.

Duration and Time of Catapult

The time of your experience is a guide time only, there is no guarantee that you will complete your experience at the exact time given on your booking confirmation however we try to stick to these times as closely as possible. Please allow plenty of time on site and we recommend a minimum of 3 hours. Where the duration of an experience is mentioned on our website and marketing material or by a member of our crew this is an approximate guide to the length of time you should expect to be at the venue. The duration may vary slightly from venue to venue. When you are taking the experience as part of a group there may be some waiting time involved.

Descriptions & Images

All descriptions contained on our website and in our marketing material are correct at the time of going to press. Descriptions may be updated throughout the year as experiences change. The images used in all promotional literature to illustrate courses experiences, particularly those that take place at more than one location, are used as an indication only. UK Bungee Club shall not be responsible for the descriptions and images of external websites and gift experience companies

Safety

We ask you to leave plenty of time to get to the venue. All of the experiences we offer require registration, safety briefing and certain amount of preparation, it is essential that the participant attends registration otherwise they will not be able to participate. No alcohol or drugs can be consumed before any of the experiences we offer. Our crew reserve the right to refuse an activity to persons suspected to be under the influence of alcohol and / or drugs. All experiences require the wearing of safety equipment such as harnesses, this is mandatory and there are no exceptions. Other safety precautions will be advised in your confirmation details. Each venue employs professional instructors who reserve the right to end an experience or offer alternative tuition if they believe the participant may endanger themselves or other members of the public.



Refunds and Cancellations

The UK Bungee Club will refund booked experiences & vouchers bought direct from the UK Bungee Club within 7 days of purchase minus a £10 administration. After 7 days no refund will be available.

- Where gift vouchers have been bought from external providers and a booking has been made, no refunds will be given and voucher validity will be lost for any cancellations
- Should you need to re-schedule a booking you have already made, a £10 administration charge will apply to move to another convenient date. No refunds will be issued
- Should you need to cancel a booking you have already made, no refunds will be given and voucher validity will be lost
- For participants failing to turn up to an event you will not be able to reschedule bookings, no refunds will be given and voucher validity will be lost.

Sometimes the UK Bungee club has to cancel experiences for reasons, such as the weather or mechanical breakdown, or because minimum requirements are not met such as a minimum group of people. We regret that such eventualities but in these circumstances, the UK Bungee Club is unable to reimburse travel, accommodation or any other expenses you may incur in relation to the cancelled experience. A location and experience may be terminated without warning during the lifetime of vouchers and bookings on these occasions an equivalent or alternative location or experience will be offered. If this is not suitable credit will be offered but no cash refunds will be made.

As events do vary from venue to venue, please note that cancellation or re-scheduling may not always be possible

Booking Confirmations

UK Bungee Club booking confirmations can be delivered by email to the email address entered by the person making the booking. Be aware that some email accounts may categorise our email confirmations as unwanted or 'spam' email. To avoid this please add our email address info@ukbungee.co.uk to your address book. UK Bungee Club is not liable or responsible for any loss suffered as a result of an email voucher being blocked by web filters or firewalls. If the recipient does not receive the email voucher, please contact us immediately to send vouchers to an alternative email address.

Gift Vouchers - Validity & Extensions

Each voucher will show a unique code, which must be quoted when dealing with UK Bungee Club and which will be used to identify your booking and proof of purchase. Vouchers and the associated references must be kept safely and securely and presented to UK Bungee club on the day of your experience. Please check your expiry date, you must book and complete your experience prior to the expiry date on your voucher. We reserve the right to refuse participants who turn up without a valid voucher.

Failure to produce a valid voucher on the day of your experience means that full payment will be required to cover the cost of the jump before you will be allowed to proceed with registration. This payment will be refunded on receipt of a valid voucher in the post alongside a completed deposit refund form within 28 days of your jump date.

The UK Bungee Club will take no responsibility for any loss you may incur as a result of impersonation or identity fraud. A voucher will be deemed to be invalid if it is out of date unless you have written prior agreement from the UK Bungee Club or an external provider (the validity date is clearly stated on the voucher).

For customers with a UK Bungee Club voucher with a voucher code prefix of UKBC and the customer or recipient is unable to book and take the course or experience before the expiry date, then upon the customer contacting UK Bungee Club prior to the expiry date on the voucher and paying an administration fee of £20 UK Bungee Club shall extend the validity of the voucher for another 12 months (from the date of the initial expiration). A voucher can only be extended for another 12 months once. Once a voucher has been extended it cannot be refunded. Vouchers can only be extended if they are still inside their expiry date. UK Bungee Club strongly recommends that all experiences are booked as early as possible to avoid disappointment.

Voucher Bookings

Individual or Small Group Bookings. All vouchers must be booked in online at www.ukbungee.co.uk. Please do not arrive at a venue expecting to redeem your gift voucher without first booking your activity on www.ukbungee.co.uk. UK Bungee Club will not be held liable for your costs incurred if you do not follow the procedure set out in these Terms and Conditions. Bookings are not finalised until you have received written confirmation from the UK Bungee Club by email or letter.



Corporate Bookings, Group Bookings

Are treated the same as individuals unless a separate contract is in place in this instance please consult your contract for information.

Insurance

The very nature of some of the activities that we promote means that they are dangerous. Prior to ordering or participating in any experience you should be aware of the risks involved. The UK Bungee Club can provide further information if you are in any doubt about any experience. We hold a valid public liability insurance and this is always available to view on site if you wish to see it please ask a member of the crew.

Discount Codes

Discount codes are issued subject to availability and can be withdrawn without notice at any time. UK Bungee Club reserves the right to stop discount codes being used against specific products. Only one discount code can be used per order. Discount codes apply to internet orders only.

Partner Venues & Liability

The UK Bungee Club work in partnership with selected venues and locations to host our events. Although UK Bungee Club has sought to select high quality and experienced external venues and locations, the UK Bungee Club shall not be responsible for the actions and quality of external companies and venues or any loss or damage suffered by you whilst you are attending one of our experiences at these external venues and locations. By participating in an experience with us you acknowledge that certain factors are beyond the control of UK Bungee Club and agree that neither UK Bungee Club nor any associated Partner Centre shall be liable for the cancellation, postponement or alteration of any experience for reasons beyond its reasonable control including for weather-related reasons, mechanical failure or otherwise. In the event of mechanical machinery break down you should expect reasonable substitutions without notice. The total liability of UK Bungee Club for any claim whatsoever in connection with the course or experience voucher or any course or experience shall be limited to the price paid for the voucher or booking.

Late Arrivals

We urge you to treat a trip to your bungee jump as you would catching a flight or train. This is because every participant has a scheduled jump time. If you are late we will endeavour to put you through your experience but this will be subject to conditions on the day.

Personal Belongings

It is the participant's responsibility to ensure that they are in possession of their personal belongings following their experience. UK Bungee Club has no liability to compensate or offer replacements for items lost at one of our experiences.

Spectators

Most locations will allow you to bring spectators to watch you participate in your selected experience. When booking your date please check our website for details. Spectators are required to comply with the partner locations terms, conditions and expectations of conduct. Any spectators deemed under the influence of drugs or alcohol will not be permitted on site.

Merchandise

All merchandise is offered subject to the availability of equipment facilities and crew and there can be no guarantee that merchandise will be available on the day of your experience. All merchandise is provided at an additional charge and is in no way linked to the price of your experience. Prices of merchandise may vary throughout the year. Where specific elements are not available, we reserve the right to make reasonable substitutions on the day. If this is not possible we reserve the right to cancel merchandise at short notice.

By participating in an experience with us you acknowledge that certain factors of merchandise are beyond the control of UK Bungee Club and agree that neither UK Bungee Club nor any associated Partner shall be liable should certain equipment associated with merchandise such as cameras not be working at the time of your experience. If for any reason you are unhappy with any of the merchandise received, you can return any of them to us for an exchange or refund within fourteen days of purchase. We make no charge for returns. Returned goods must be unused and supplied with their original packaging. All returns must have a completed returns form.

Restrictions

Certain experiences provided by us are subject to minimum age, health or other requirements. These details are listed on our website and below, they are also listed in your booking confirmation and at registration. It is the purchaser's responsibility to check that the restrictions are met. Once you have confirmed a booking you are not eligible for a refund if you are forced to cancel because the minimum requirements are not met. Details of restrictions and requirements are below. Please read them carefully.



HEALTH WARNING NOTICE - IF IN DOUBT - DON'T PARTICIPATE

If you are not in good health you should NOT participate

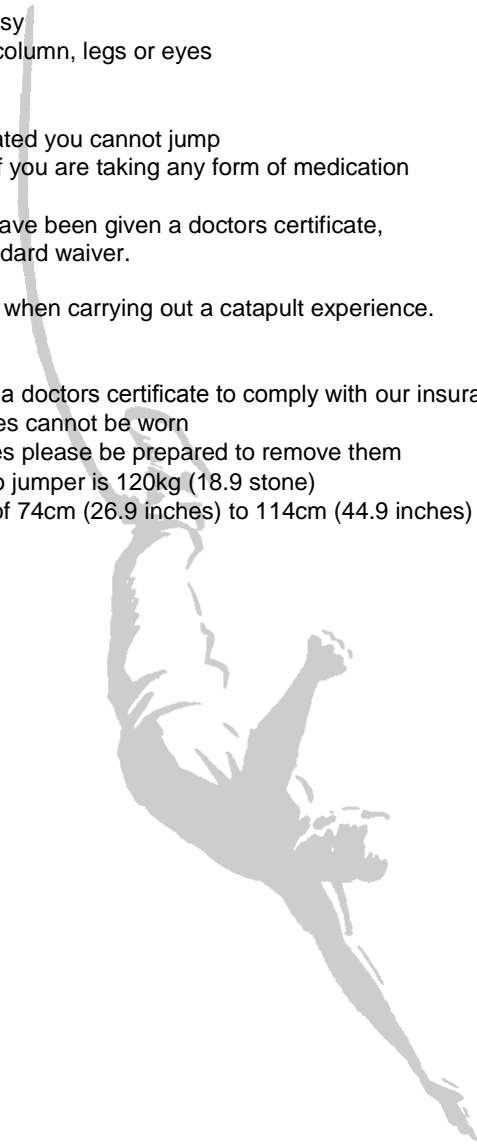
If you have any of the following conditions you should seek medical advice before participating.

- High Blood Pressure
- Heart Condition
- Suffer from Dizziness or Epilepsy
- Damage to neck, back, spinal column, legs or eyes
- Asthma
- Pregnancy
- Alcohol – If you appear intoxicated you cannot jump
- Medication - please inform us if you are taking any form of medication
-

If you suffer from any of the above but have been given a doctors certificate, You will be requested to sign a non standard waiver.

Please see below for further regulations when carrying out a catapult experience.

- No under 14's
- Over 50's are required to have a doctors certificate to comply with our insurance regulations
- Glasses and hard contact lenses cannot be worn
- If wearing loose or slip-on shoes please be prepared to remove them
- Maximum weight limit for a solo jumper is 120kg (18.9 stone)
- Waist harnesses fit waist size of 74cm (26.9 inches) to 114cm (44.9 inches)





Doctors Note

If because of any of the conditions mentioned in the health notice you cannot sign a declaration, you will need to use this form

Notes for guidance of the examining Doctor are given on the next page

At registration you will be required to sign a declaration to say that you not aware of any present or past medical and/or physical conditions which might endanger yourself whilst participating in the activity of reverse bungee jumping,

If because of any of the conditions mentioned in the health notice you cannot sign a declaration, or if you are over the age of 50, you will need, obtain the signature of a doctor before you are allowed to bungee jump,

As we at the UK Bungee Club are not medical professionals and are unaware of your medical history if you have any concerns we recommend you print this form and take it to your doctor or GP.

You will then be required to bring this form with you on the day.

HEALTH WARNING NOTICE

If you are not in good health you should NOT jump.

If you have any of the following conditions you should seek medical advice before jumping.

- High Blood Pressure
- Heart Condition
- Suffer from Dizziness or Epilepsy
- Damage to neck, back, spinal column, legs or eyes
- Asthma
- Pregnancy
- Alcohol – If you appear intoxicated you cannot jump
- Medication - please inform us if you are taking any form of medication.
- No under 14's
- 14 and 15 year olds require a parent or guardians permission and signature
- Over 50's are required to have a doctors certificate to comply with our insurance regulations
- Glasses and hard contact lenses cannot be worn
- If wearing loose or slip-on shoes please be prepared to remove them
- Maximum weight limit for a solo jumper is 120kg (18.9 stone)
- Waist harnesses fit waist size of 74cm (29.1 inches) to 114cm (44.9 inches)

DOCTORS CERTIFICATE

I understand that the applicant wishes to carry out a reverse bungee jump but is unable to sign a declaration due to suffering from one of the above conditions or being over the age of 50. I have read all the notes overleaf. In my opinion the applicant is physically and mentally capable of reverse bungee jumping and it is safe for him/her to do so.

Doctors Stamp (If available)

.....
Participant Name

.....
Doctors Signature

Notes for guidance of the examining Doctor are given on the back of this form
www.ukbungee.com





NOTES FOR Catapult Customers

Persons involved in catapult experiences should have a reasonable standard of physical fitness. In addition to the medical conditions listed overleaf, the following may cause difficulty whilst catapulting and if you have ever suffered from any of these you are advised to seek medical opinion.

Rheumatic fever. Chronic bone or joint condition. Disorder of the blood, severe anaemia. Chronic ear or sinus disease. Previous major head injury. Any condition which requires the regular use of drugs. Retinal or other chronic eye condition.

NOTES FOR THE GUIDANCE OF EXAMINING DOCTORS

Catapult customers may experience decelerative and accelerative forces of up to 29 Newton's in the course of their experience. When jumping the load is distributed through the shoulder, legs and hips when using a full body harness. After catapulting and coming to rest they may be suspended in the inverted position for at most 2-3minutes until retrieval.

Catapulting can cause strong tachycardia up to 200 beats per minute through the stress it generates. Therefore, the cardiovascular system must be in good condition.

There are a few conditions which may be incompatible with catapulting. People who are known EPILEPTICS, DIABETICS, DRUG ADDICTS, ALCOHOLICS, or who have SEVERE AND ACTIVE MENTAL ILLNESS may NOT be allowed to catapult unless you consider it safe to do so. A history of skull fracture, concussion, or brain damage should be assessed most carefully. In the case doubt it is strongly urged that expert opinion should be sought.

Further contraindications are:

- Pregnancy
- Slipped discs
- Unstabilised severe hypertension of the arteries
- Congenital or acquired endocardiac lesions
- Problems involving myocardial conduction
- Clinical or electrical abnormalities related to coronary insufficiency
- Cardiac functional deficiencies
- Chronic pneumothorax
- Hernia or recent surgical operations of the abdomen
- Problems involving loss of consciousness without etymological explanation

No person above the age of fifty years will normally be accepted for a catapult experience. Exceptions to this rule may be allowed if the person is of a high standard of fitness for his/her age.